

Because we care Update: February 24, 2022

We remain committed to keeping you informed of ongoing changes to the ministry directives. We update our guidelines as we receive the directives from the CIUSSS that apply for private seniors' residences. We invite you to take note of the new guidelines:

Effective February 21, if a resident is in isolation or if there is an outbreak of COVID-19 in any of our wings, visits are limited to **one (1) family caregiver**, from the designated list, **per day, per resident**. As soon as we have one positive case of COVID-19 we are considered in an outbreak. **As of today, we remain in outbreak status until March 4.**

As soon as a resident shows any COVID symptoms, they are immediately tested. If a resident is exposed to an employee or visitor who tested positive, the resident is placed in isolation. Sandra Klinck, Director of Care, or Jill Guthrie, Nurse Supervisor, will communicate directly with mandataries in the event a resident tests positive, or if a wing is placed in isolation.

Outings to attend gatherings are not permitted.

When there is no outbreak, up to **2 family caregivers or other visitors** may visit a resident at a time. Visitors may circulate in the common areas of the Care Pavilion wearing a clean medical mask, respecting social distancing, and practicing hand hygiene.

Outings to attend gatherings follow the same conditions as the general public.

Exceptions apply for palliative care or other special circumstances. Please do not hesitate to contact Sandra Klinck at extension 5050 or sklinck@masscom.ca or Jill Guthrie at extension 5015, if you have any questions or concerns. They are the liaisons with Public Health.

Medical Appointments

Please inform the Charge Nurse of all medical appointments in advance. Transportation and accompaniment will be coordinated as required.

Meals

Arrangements can be made for you to have a special meal with your loved in our Bistro area. Please book in advance with Alexandra Zirkelbach at extension 5011. Numbers will be limited. Meals with residents in their room are not permitted at this time. Some exceptions may apply.

We would like to thank our Grace Village community for their commitment to keeping our residents and employees safe and we look forward to more of your participation in the Village life as the deconfinement measures unfold.

On behalf of the Leadership team,



Karen Hornibrook

Interim Executive Director

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